

Dear Jacket Guardian User,

The Georgia Institute of Technology is providing a new safety tool for the campus community. As an affiliate of Georgia Tech, your GT account ID and e-mail address have been pre-loaded into the new Jacket Guardian mobile security service. Jacket Guardian will enable Georgia Tech students, faculty, and staff to provide enhanced information to public safety call takers, and allow direct access to the Georgia Tech Police Department (GTPD) in emergency situations. In order to use Jacket Guardian, a service provided to you by Georgia Tech, you must first complete your Jacket Guardian profile at <http://guardian.gatech.edu>.

You should also review your Guardian profile periodically to ensure it is up to date. Use the Guardian Timer option whenever you're out alone, in an unfamiliar area or would like GTPD to check in on you if you cannot deactivate your timer. Just call the timer number, 404-996-0896, set a realistic time frame to reach your destination and leave a voice message containing details about yourself and your situation (e.g. your clothing, route of travel, etc.). If you reach your destination safely, deactivate the timer by dialing the Timer number, 404-996-0896, enter your PIN, and the Guardian Timer will be deactivated.

If the timer expires before you deactivate it, your critical information is sent to GTPD to help identify and assist you.

### **I've completed registration. How do I use Guardian?**

#### **For immediate assistance:**

1. Dial: 404-996-0966
2. Your call will be immediately connected to GTPD. In addition, the critical information you provided during Jacket Guardian registration will be displayed to GTPD to help them better respond to your request for assistance.

To make it easier to remember the phone number(s) used for this service, program the number(s) into your phone's contact list. Where possible, you should also assign these number(s) to a "speed dial" key. Most phones can be programmed to dial a number ("speed dial") when a key you program is pressed and held down. This will allow you to more easily access Jacket Guardian when you need it.

#### **To use the timer feature:**

1. Dial the timer number: 404-996-0896 from your mobile phone registered with Jacket Guardian.
2. You will be prompted to enter your PIN and set the duration of your timer.
3. Leave a voice message containing details about yourself and your situation (e.g., your clothing description, starting location, destination, route of travel, etc.) to help GTPD in the event your timer expires.
4. That's it! You've set your timer!
5. Guardian will send you a deactivation reminder when your timer nears its expiration time. This is done to prevent false alarms.
6. When you reach your destination, deactivate the timer by redialing the timer number: 404-996-0896
7. You will be prompted to enter your PIN. Entering your PIN deactivates your timer. Deactivating your timer will prevent your profile from being shared with GTPD.

Sincerely,

Teresa Crocker, Chief  
Georgia Tech Police Department